



Meet Melissa Eckert, MedAdvantage Supervisor for Regence BlueShield of Idaho.

"I started out as a case manager for the MedAdvantage team when my friend told me about an opening on her team. I have enjoyed helping members with resources and benefits to optimize their health. It is so rewarding to hear the members tell me how helpful a case manager can be in times of need. They simply don't realize all the amazing benefits they have to support them. A big role is education and care coordination for our members to be successful in their health care journey. I have been promoted in the last year from senior case manager to supervisor for our MedAdvantage team. I have enjoyed mentoring and training all the staff on my team along the way.

I so appreciate the teamwork and networking opportunities I have. I always tell everyone I have mentored that I wish I would have found Regence years ago during my 22 years as a Registered Nurse. It has by far been the best job I have ever had.

My family – husband, Ryan, and children Trip (15) and Marlee (13) – enjoys the outdoors. We love to go jet boating up Hells Canyon, and enjoy camping, fishing and hunting. We love to travel to Alaska and someplace tropical when we get a chance.

Everything you need is right out your back door. We are surrounded by beautiful rivers and mountains. It doesn't take long to get to one of these areas where we can hit the "reset button." I've never wanted to move away from this area since I feel so blessed by the beauty around me."



PHOTOS COURTESY STUDIO 10.

- 78 years serving our Idaho neighbors
- 87% operations and capital dollars spent in Idaho
- >600 Idaho employees
- >\$.5 million awarded to Idaho nonprofits
- More than 3.4 million claims processed for members



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